

**Marking Sheet: Conflict**

Examiner \_\_\_\_\_ Candidate \_\_\_\_\_

0= Not attempted, 1=partially completed, 2=fully completed

The candidate:	0	1	2
Introduces themselves, confirms actor's role			
Ensures patients seen by the FY2 Dr are safe during the discussion time			
Ensures privacy during discussion			
Non-threatening body language & posture			
Sets appropriate tone for discussion			
Tells junior unambiguously what the discussion is about			
Asks about junior doctor's previous understanding / viewpoints			
Explains that senior team members and patients have raised concerns			
Allows the junior opportunities to explain themselves			
Explains seriousness of the matter			
Maintains positive rapport with junior			
Does not let junior feel threatened			
Indicates corporate-level awareness e.g. Trust uniform policy (irrespective of 'evidence' to support it)			
Manages to get agreement from junior			
Discussion of sanctions available / escalation process in case of non-compliance			
Agrees specific, measureable, attainable, relevant, time-specific goals for compliance			
Exploration of underlying issues – job satisfaction, stress, personality			
Offers support for these			
Offers to discuss with Educational Supervisor if junior requests			
Checks understanding			
Invites questions			
Closes session appropriately			

Examiner's global score (1-5)

Actor's global score (1-5)

**Examiner's Impression:**  
**Comments**

**Pass      Borderline      Clear Fail**