

Dear Consultant,

I am writing to express my thanks for the way my mother, Mrs Nora Strand, was cared for in the Emergency Department when she had a stroke. All the clinical staff were extremely caring and I am pleased to report that she is making a good recovery since being admitted to the Generic Ward. The nurses in particular were very attentive. This gives me particular pleasure since I am a retired matron.

On a less positive note I was concerned with the attire of a couple of your junior female doctors. Both were dressed in a manner more appropriate for a night out on the town rather than caring for patients. Their tops were small and tight and they showed a considerable amount of cleavage and midriff. Although they appeared to do their jobs satisfactorily I do not think their appearance installed much confidence in the patient, it may however have pleased several rugby players who were waiting to be seen I hope you are able to point out the importance of professionalism to these young doctors.

Yours sincerely

Florence Stroud.