

The Consultant  
Accident & Emergency Department

Dear Sir or Madam

I write to complain about the attitude of some of your doctors and nurses.

Last week my son George Drumm (age15) was walking back through town from a party when he was attacked and mugged. He fell and hit his head on the ground. He had had 2 glasses of wine at the party.

When he attended A&E he was feeling very groggy from the head injury, but the nurse was very flippant and assumed that he was drunk. He then had to wait for about 2 hours to see a doctor who said "I hear you've had too much falling-down-water". I was very annoyed and told the doctor that my son had been the victim of an unprovoked attack. After this, the doctor was very apologetic and couldn't have been nicer and I have no complaint about his medical treatment.

I realise that you get a number of patients who are drunk but I was shocked that you seem to make the assumption that all teenagers who attend are drunks.

Yours sincerely

Arabella Drumm (Mrs)