

**Marking Sheet: Unhappy parent**

Examiner \_\_\_\_\_ Candidate \_\_\_\_\_

0= Not attempted, 1=partially completed, 2=fully completed

	0	1	2
The candidate:			
Introduces self to patient's relative			
Checks identity of father of 'Luke'			
Checks child well and comfortable			
Reviews history			
Explains why recall happened (safety net)			
Clearly state that they have been recalled because of a missed abnormality on their X-ray			
Explains fracture subtle & could be missed by junior doctor			
Offers to show x-ray			
Apologizes to relative that the fracture was not identified initially			
Does not denigrate junior but emphasize education			
Does not allow patient to see junior			
Reassures re. calpol right thing to do			
Explains no lasting damage likely			
Answers questions from parent			
Feedback and education to doctor			
Outlines management plan (POP / splint) from now			
Arranges follow up			
Facilitates directing patient to PALS if required			

Examiner's global score (1-5)

Actor's global score (1-5)

**Examiner's Impression:**  
**Comments**

**Pass      Borderline      Clear Fail**